

All skill guidelines are adapted from Fundamentals of Nursing (9th Ed.) Potter and Perry (2017).

Maternal Health Competencies - Interview, Counsel, Education, Documentation

Conducts Patient Interviews (Pre/Post); Provides Counseling/Education; Completes Documentation

1. Establish rapport with patient personalizing it to identified needs
2. Engage with patient in a respectful manner that maintains dignity, protects privacy/confidentiality, and is culturally sensitive
3. Demonstrate ability to provide education/counseling specific to program requirements and patient's knowledge/needs
4. Demonstrate ability to deliver education/counseling on a level of patient understanding
5. Encourage patient questions with responses that are evidenced-based, knowledge-based, and/or agency specific
6. Provide current supplemental education materials/resources when available
7. Verify patient's understanding utilizing "teach back" or another agency approved method
8. Demonstrate competence in the use of agency electronic documentation system, as well as any additional documentation processes

Reviewed 03/2019

Revised 03/2019